



University of Strathclyde
LAW CLINIC

Annual Report

1 August 2015 - 31 July 2016

The University of Strathclyde Law Clinic

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We are a student-led organisation. We provide legal advice and representation in Glasgow and the surrounding areas for those who do not qualify for legal aid but who cannot afford a lawyer.

Session 2015 – 2016 was a year of remarkable growth. We served a greater number of people than ever before with a record level of student involvement.

Additionally, we worked on a number of projects and initiatives, often in partnership with other agencies.

<p>We concluded: 130 client cases. We had offered bespoke and ongoing legal representation.</p>	<p>Online enquiries: 127 These clients used our innovative online advice service to receive rapid help.</p>	<p>IAC users: 199 These clients received on the spot advice from solicitors.</p>
<p>We have 276 Student Members. 223 of these students work on our cases.</p>	<p>We won or saved £97,408 for our clients and secured a number of non financial remedies.</p>	<p>Our 53 project workers assisted with our range of projects.</p>
<p>We worked with 1026 pupils in secondary schools, offering talks on a range of legal subjects.</p>	<p>We worked on 5 immigration cases, in conjunction with the Refugee Survival Trust.</p>	<p>We succeeded in 85% of cases where we offered more than advice.</p>

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DIRECTOR'S REPORT

For years now I have been travelling to clinical conference and visiting other clinics on various continents. In this time, I have yet to come across a clinic with as many students serving as many clients, and engaging in as many activities as the University of Strathclyde Law Clinic. The response from other clinicians is almost invariably that the quality of our services to the community must suffer; that quantity must be bought at the expense of quality. The contents of this Annual Report provide an answer to these worries.

Thus, while our student and case numbers substantially increased, we now have a “dream team” of three supervisors to look after general cases with another one specialising in immigration work. Along with the support from our Administrator and Executive Committee students, and of course the actual work by our amazing students, we managed to ensure our usual standards of service to clients and a continuing high success rate in cases. And, as usual, the Clinic has not stood still, with two new important initiatives being developed and piloted during the year. The first involves providing services more directly within the community by attending a housing shelter to help people with social benefits and other problems. The second project aims to go beyond simply offering legal services to those of limited means and to help them to start their own business — putting themselves into the position where they no longer need our help.

Again, as usual, the Clinic's contribution to access to justice has been justly recognised.

Fergus Lawrie, one of the students who developed the latter initiative along with a number of other innovations, won the Best Contribution by an Individual Student at this year's LawWorks & Attorney-General's Award and the Clinic itself won the Pro Bono award at the prestigious Scott & Co Legal Awards. After so much excitement, we now plan to have a quite year of consolidation as I say every year. But every year this is disrupted by an offer of collaboration or a student initiative too good to ignore. No doubt next year will be the same. Watch this space.



OUR BACKGROUND

HISTORY

Launched in 2003, we seek to provide free legal advice and representation to those who cannot access this through other means.

We do not offer advice if adequate services are in place. We aim to complement existing services (like Citizens Advice Bureaux) and never act for those who can afford professional legal services or access legal aid.

We are the first of Scotland's current university law clinics. However, we build upon the tradition of clinics in the US, the rest of the UK, and the Commonwealth where clinics are recognised for their value to the community and to each new generation of lawyers.

ETHOS

Our first priority is our local community's need for legal services and our clients' individual interests.

However, our students gain a gain much through their involvement in clinic work in terms of developing legal skills, seeing law being applied in practice, while reflecting on the ethics and justice of legal practice.

Students find their involvement challenging, rewarding and useful in providing an insight into law in practice.

The Clinic offers students a break from the increasingly competitive and commercial nature of legal practice. It also encourages young lawyers to be more empathetic and altruistic in their future careers.

MODE OF OPERATION

The Clinic was set up and is directed by Professor Donald Nicolson OBE, who has extensive experience both as a student advisor and the founder of the University of Bristol Law Clinic. Our Executive Committee is responsible for the day-to-day running of the Clinic.

The Executive Committee is made up of Clinic staff and student volunteers who comprise more than three-quarters of its membership. Some of these volunteers are appointed to a role while others are elected to represent the views of all our members.



The Management Committee makes urgent decisions concerning the Clinic and is made up of the Director, Supervisors and Student Directors who lead the Executive Committee. Our Supervisory Committee is made up of non-members from the University, legal profession and local community and provides advice on the Law Clinic's strategy and direction.

In the Clinic's early days, all the advice and representation was provided by student volunteers under the supervision of the Director. However, in the 2006/07 session, Kate Laverty was employed to supervise students and cases on a part time basis. Kate was joined in 2007/08 by Annabell Fowles, also on a part time basis. With the advent of the Clinical LLB in 2011 (see page 16), both supervisors were put on permanent contracts and were joined by our full time Administrator, Diane Inglis. In 2014/15, in order to cater for our expansion and following Annabell's retirement, Heather Kemmett and Gillian Melville were appointed as supervisors. Barbara Coll also joined our team as our Immigration Case Advisor to supervise the work of the Immigration Unit.

We have six "firms" of student advisors. Student Firm Coordinators lead each firm, acting as a mentor and assisting firm members with their cases and with any arising problems. Students work in pairs or trios to assist clients, unless the case requires a larger team.

Since 2007, we have been able to refer legal queries to volunteers at the law firm DLA Piper. In the same year, a referral arrangement was set up with the Faculty of Advocate's Free Legal Services Unit. This gives us the possibility of instructing a *pro bono* advocate where the case's difficulty or court rules prevent our students from representing a client.

We never give any advice to a client without it first being checked by one of our supervisors. Law School academics and solicitor volunteers offer additional specialised advice where this is needed. We have an insurance policy in place and all clients sign a disclaimer which highlights that the advice and assistance we offer is delivered by students who are not professionally qualified. We operate a strict policy of confidentiality, and all client files are securely stored. We apply, at a minimum, the same standards of ethics and professional conduct that apply to Scottish solicitors.



MEMBERSHIP

Student Membership	Case Workers	Project Workers
2014/2015	191	26
Advisors who left	39	12
Start of Period	152	14
Recruitment	71	39
End of Period	223	53

Our overall student membership was 276, an increase of 59 on the previous year.

We received 143 applications from LLB students for our October 2015 intake of student advisors. We shortlisted 92, and 71 were successful at interview. We also recruited 5 students from the Diploma in Professional Legal Practice.

Our 53 project workers work solely on the Law Clinic’s projects involving non-client facing work.

SUMMER HOLIDAY COVER

We employ Student Advisors on a part-time basis over the summer to ensure that our casework can continue, to provide administrative support and to develop new projects.

Without these students, we would have significantly lower capacity over summer, and would struggle to develop our activities as effectively.

In summer 2015, as in summer 2014, we employed 5.57FTE of summer students.

We were able to increase this crucial resource with thanks to the Scottish Women’s Rights Centre, the Refugee Survival Trust and David Stirling.



TRAINING

We take training very seriously: it is one way of ensuring that we offer a high quality of service.

Our new intake of Student Advisors receive induction training over four afternoons in October and November. This training teaches them key skills such as client interviewing, case management, letter writing and professional ethics.

Our training offering does not stop there. Throughout the year, we offer a comprehensive Continuing Professional Development (CPD) programme. This aims to increase our Student Advisors' skills and extend their legal knowledge in specialist areas.

During this reporting period, we offered our Student Advisors 23.5 hours of CPD training. These sessions covered Scottish Social Services Conduct Hearings, dealing with vulnerable clients, advocacy, housing law, and general employment law.

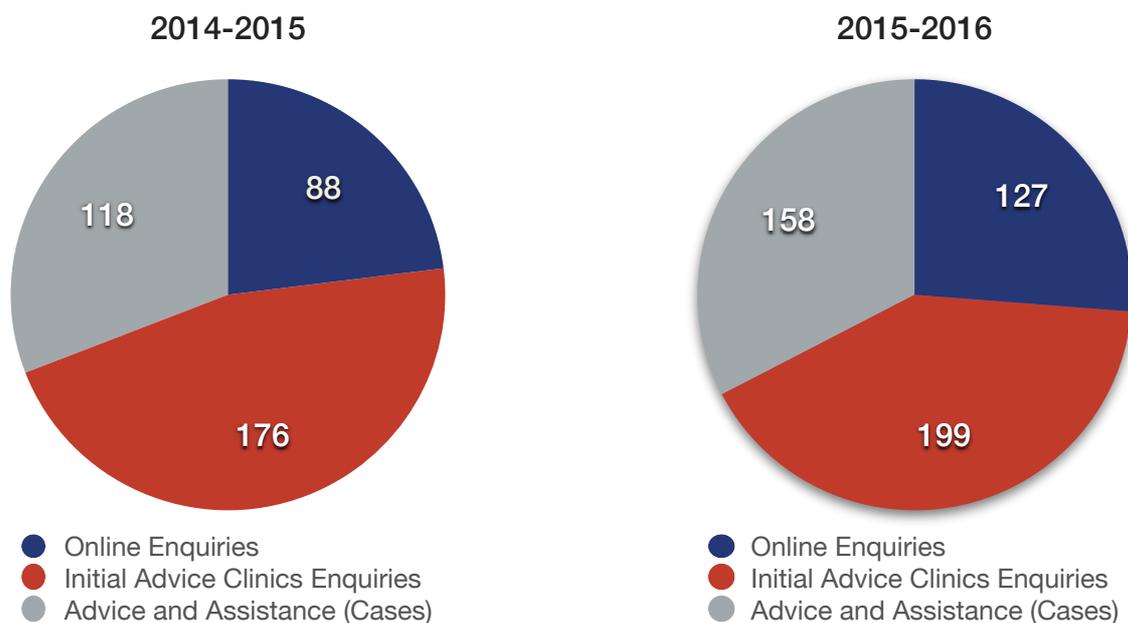
The Legal Services Agency continue to offer space on their CPD programme to our students and staff at a significantly discounted rate. This reporting period, 12 Student Advisors and 2 members of staff attended these sessions.

We offer weekly Case Surgeries to allow our advisors to discuss specific issues they encounter on their cases. A supervisor runs each session.

CASES AND CLIENTS

OVERVIEW

We have developed an innovative approach to offering our clients the services they need in recent years. Instead of offering an inefficient “one-size-fits-all” service, we now resolve urgent and simple enquiries through our award-winning Online Advice Service. Clients can seek urgent and more detailed advice at our regular Initial Advice Clinics from volunteer solicitors. Finally, our traditional advice and assistance services offer the most complete service, over a longer period.



The Clinic took on a total of 484 cases, up 102 from last session (an increase of 26.7%).

Our overall case numbers are significantly boosted by streamlined nature and quick turn-around time of the online enquiries and the outside assistance of solicitors at IACs. Such cases would previously have been dealt with by students less efficiently.

We provide a full package of services: legal problems are rarely isolated from other issues. We aspire, where appropriate, to empower clients by equipping them with the knowledge to help themselves and provide them with access to other resources.

We refer clients to selected legal practitioners and agencies better equipped to deal with specialist issues to ensure that our clients receive the assistance they need.

There is no single measure of our success rate as our clients are often able to resolve their legal issues following basic advice, whereas others have cases without prospect of success or without any legal remedy. We secure notable successes, not only in terms of positive financial settlements, but also in terms of providing clients with the satisfaction of obtaining justice.



SUCCESS STORIES

£40,000 cheque for long-running Clinic Client

Recently, one of the Law Clinics' longest-running cases has come to a very satisfying end. A client who came to us for help in 2010 with a dispute over the terms of a will, and has had at least five student advisors working on her case over the years, has finally had her case settled. The client was sent a cheque recently for £40,000, which she has now collected.

This win for a client is the second highest in the 13 year history of the Law Clinic and it would not be going too far to say that many of us thought that this case might never be resolved.

Whilst it is always gratifying to successfully help a client with their case, it is particularly satisfying in these circumstances when the client has had to wait so long for a resolution.

Unfair Dismissal Case Success

The client came to the Law Clinic having undergone an arduous and flawed disciplinary process that was unnecessarily dragged out by his previous employer. The client had to endure seven long months from the date of his suspension before the decision of his appeal was issued. After he was finally dismissed, he struggled to secure another job with the daunting prospect of an upcoming Employment Tribunal hearing hanging over his head.

The case was scheduled for a five-day hearing. However due to the complexity of the case a further three days in tribunal were required. The student advisors represented the client through an eight-day tribunal hearing — no mean feat for two student advisors with no prior advocacy or employment law experience! After completing a task which many employment lawyers may not have ever faced in their careers, the Tribunal awarded our client £4,160.93 and held that he had been unfairly dismissed.



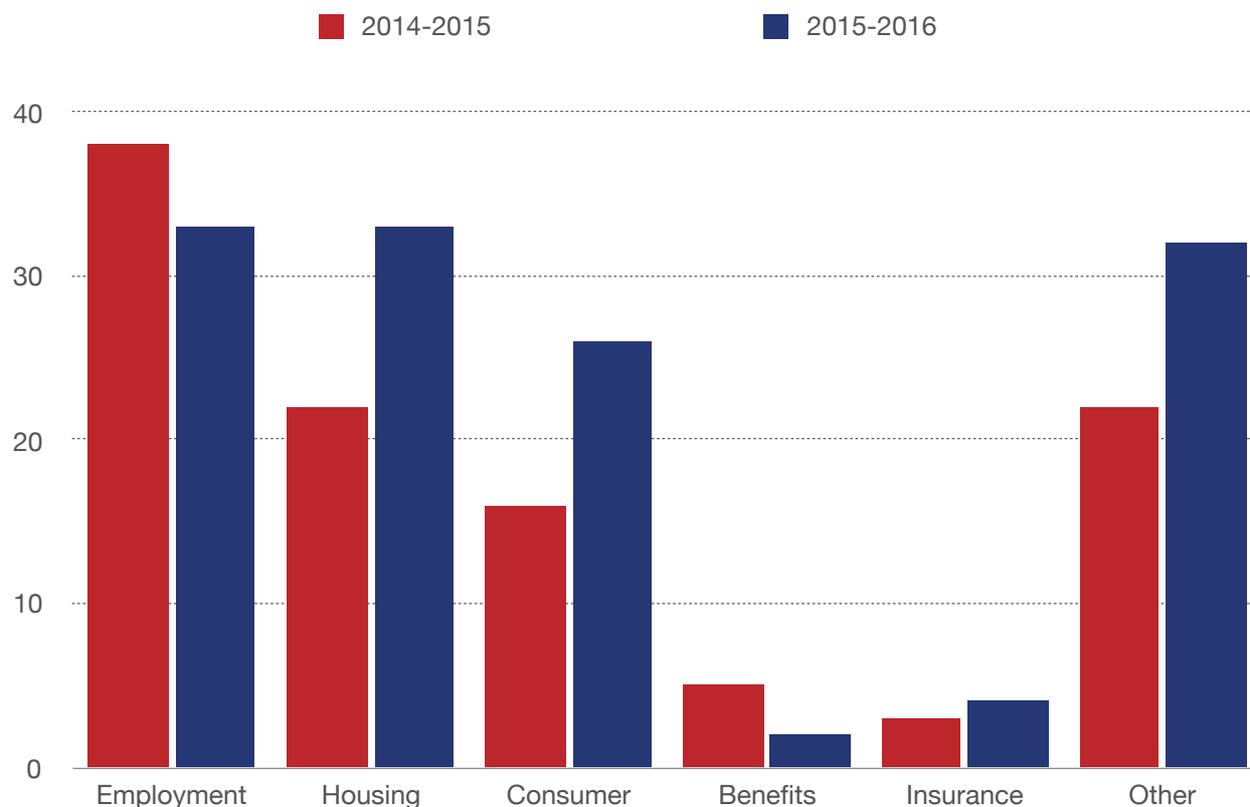
SUMMARY OF CASES

Where we went further than providing simple advice, our success rate this session was 85%. This was the result of 2977 hours spent on casework, with £97,408.87 won or saved for our clients.

These figures do not include the time spent providing representation, nor do they provide an estimation of the legal fees we save our clients. Our statistics are measured across all the cases we closed this session. We exclude cases where no assistance could be given beyond advice alone. We consider a case to be a success where it results in our client meeting, at least partially, their objectives.

Case Outcome		Number
No action beyond advice	No action possible	8
	No client contact/client dropped matter	42
	Advice only	29
	Referred to another body	3
Subtotal		82
Action beyond advice	Case lost	7
	Negotiated settlement	26
	Case partially successful	2
	Other successful outcome	8
	Case won	5
Subtotal		48
Total		130

TYPES OF CASE



Category	2015-2016	2014-2015	Change
Employment	43 (33%)	38 (36%)	-3%
Housing	33 (25%)	22 (21%)	+4 %
Consumer	26 (20%)	16 (15%)	+5 %
Benefits	2 (2%)	3 (3%)	-1%
Insurance	4 (3%)	5 (5%)	-2%
Other	22 (17%)	21 (20%)	-3%
Period Total	130	105	+24%
Monthly Average	10.8	8.75	+2.05

The 24% increase in cases is partly the result of a moratorium on cases operated in Spring 2015. However, it is still an increase in the context of our ever more efficient outsourcing of 'advice only' cases to the Online Project and IACs, and so represents real growth.

This growth is also illustrated by the fact that we spent 529 more hours on casework than last year's 2448 hours.



INITIAL ADVICE CLINICS

We have been running Initial Advice Clinics for seven years. These provide a drop-in service to the public where they can obtain legal advice from a qualified solicitor.

This year, we ran two sessions per month. One was located in the Law School and the other was located in the Mitchell Library.

We served 199 clients through this initiative; an increase of 23 on last year's 176.

Through IACs, we can also maintain close links with solicitor practitioners who volunteer at the sessions. A significant number of these solicitors are Clinic alumni.

ONLINE ADVICE

Launched in 2014, this service offers access to the Clinic for those who are unable to attend our offices. It also assists those who need urgent legal advice. It therefore plays a crucial role in allowing us to deliver our flexible services.

This session, the service dealt with 127 online enquiries, an increase of 39 on last year's 88.

We also offer an online library of legal resources for the public. Our FAQs offer standard information on Employment Tribunal time scales and procedure, for example. They empower people to resolve their own basic legal enquiries, and free up our limited resources for clients most in need of our bespoke services.



PROJECTS

CRIMINAL CONVICTIONS UNIT

We provide thorough investigations into potential miscarriages of justice, with a view to supporting applications to the Scottish Criminal Case Reviews Commission. We are the last resort for those convicted of a crime but who believe themselves to be innocent.

The CCU began life as Scotland's first campus-based Innocence Project under the umbrella of the Innocence Network UK (INUK). In 2014, the INUK was disbanded. As a result, the project was renamed and became a fully independent Law Clinic endeavour for the first time.

The CCU had 63 members this reporting period, continuing the trend of its growth. These members continue to work on two long-standing cases as well as three more recent cases.

These latter cases are the fruit of a new collaboration between our CCU, Abertay Justice Project and the Miscarriages of Justice Organisation. Together, these groups have formed the Presumed Innocent Network (PIN) to share the caseload involved in investigating claims of innocence, to provide training for individuals undertaking these investigations, and to promote the issues surrounding alleged miscarriages of justice.

PUBLIC LEGAL EDUCATION

Our Schools Project provides information to school pupils in areas of the law which have a direct effect on them.

We deliver presentations on drug and alcohol abuse, cyber-bullying, anti-social behaviour and police powers. In order to ensure the presentations are effective, we use a range of methods. These include games, quizzes and mooted competitions which are designed to create a stimulating experience.

This session, we delivered presentations in 5 schools, informing 1026 pupils about legal issues.

We hope that by delivering these presentations students will develop a knowledge and understanding of the law and will be able to participate in group and class discussions as part of the learning experience.



PUBLIC LEGAL EDUCATION

The Prisons Project aims to offer people with convictions an easier transition back into their community. We hope that by providing information about relevant issues, we will reduce reoffending and aid rehabilitation.

Since the pilot in 2010, the Prisons Project has grown steadily. However, in the two previous reporting periods, the project encountered difficulties due to the introduction of new policies by the Scottish Prison Service.

Thanks to the energy of the project's manager, Becky Menzies, the barriers to the project continuing have been overcome and visits are now able to start again.

Talks are also in place to expand the project beyond HMP Low Moss and HMP Greenock to HMP Barlinnie.

The Housing Project aims to educate people on their housing rights so they can vindicate their rights themselves.

This project is still in its early stages, and arose out of an approach by the President of the Home Owner Housing Panel (HOHP) and Private Rented Housing Panel (PRHP). She was concerned about the problems applicants faced when using either panel.

Following a training session from the HOHP on the application process, we are compiling a presentation that we will be able to deliver as a workshop for the general public. We hope to pilot this in the near future.

SMALL BUSINESS LAW UNIT

Currently in its pilot stage, the SBLU aims to provide access to legal services for small businesses in Glasgow and the surrounding areas that cannot afford the services of a solicitor.

By providing this service, we hope that we will be helping to rejuvenate the local community and empower the individuals behind these businesses to realise their business aspirations; make their businesses a success and enforce good business practices. This not only helps the individual, but helps their employees, customers and the local community.

SBLU held an all-day series of workshops run by law students on 21 June 2016 with the help of solicitors law firm DLA Piper. In the coming months, we are piloting a bespoke advice service for three small businesses.

This project is funded by a generous donation by David Stirling, an entrepreneur who is supporting the establishment of an entrepreneurial centre in the University. This pilot would not be possible without the support and external supervision provided by DLA Piper.



EXTERNAL COLLABORATIONS

SCOTTISH WOMEN'S RIGHTS CENTRE

In April 2015, we launched the Scottish Women's Rights Centre (SWRC) – a partnership between the Clinic, Rape Crisis Scotland and the Legal Services Agency.

The Legal Services Agency employ a solicitor for the Centre, Rape Crisis Scotland employ a co-coordinator and the Law Clinic provides a team of volunteer students.

In order to address the lack of services that allow survivors to access timely and appropriate legal information and advice at no cost, the service provided began as a weekly helpline offering free legal information and advice to women who have experienced or are experiencing gender based violence.

The queries that have been dealt with on the helpline are varied and cover all aspects of GBV including domestic abuse, rape and honour based crimes, for example.

Based within the Rape Crisis Scotland office, the SWRC initially ran every Wednesday between 1.30pm and 4.30pm. This has recently been extended to run on Tuesday between 6pm and 9pm. Furthermore, the SWRC now runs two legal surgeries which are available by appointment. Like the helpline, Jennifer Dalziel (SWRC solicitor) is able to offer free legal information and advice to women survivors of gender based violence.

The Law Clinic volunteers' role has changed since the SWRC launch. Initially, it was to answer the incoming phone calls, take information from callers and relay this back to the solicitor who would work to establish possible legal solutions.

Once Jennifer was appointed as the SWRC solicitor, the volunteer role was amended to be a supporting role. Now, Jennifer takes the calls directly and volunteers, usually 2 per shift, are there to do ad hoc research as well as any research that has been identified throughout the week from surgeries, for example. There are a team of 8 volunteers who have been committed to the project from the beginning.

In the SWRC's latest reporting period (22nd April 2015 to 31st March 2016), the service received 242 calls. This resulted in 206 clients being taken on, including 46 instances of second tier advice.



IMMIGRATION UNIT

This project aims to assist destitute asylum seekers who have exhausted all their rights of appeal, but who may have grounds for a fresh application for asylum in the UK.

Many such asylum seekers have good grounds for remaining in the UK as a refugee because their human rights will be violated if they return to their countries of origin.

We collaborate with the Refugee Survival Trust (RST) and the Scottish Refugee Council (SRC) on the Destitute Asylum Support Service.

Through this service, the Clinic seeks to assist those who meet our criteria by providing detailed research in support of fresh asylum applications before referring cases onto specialist solicitors.

In November 2014, Barbara Coll, an experienced immigration lawyer, was recruited on a part-time basis to develop the Unit. Gillian Melville, one of our existing supervisors, has recently completed the required assessments to take over the supervision for this project when Barbara leaves us this August.

The Unit has assisted five clients to date.

MEDIATION

The University of Strathclyde is also home to a Mediation Clinic, which is independent of the Law Clinic. We are able to refer cases for free mediation to the Mediation Clinic. During this reporting period, we referred one case to mediation.

Our clients benefit from mediation in a number of ways. First, since many of our cases involve employment or landlord/tenant disputes, it is preferable to maintain relationships rather than create potentially hostile litigation. We also act for a number of individuals who feel uncomfortable about the prospect of litigation, and who prefer the idea of negotiation. Finally, our clients approach us as a last resort, and so their dispute may already have been quite protracted. Speedier processes can thus appear attractive.



MIAMI EXCHANGE

Following the success of an exchange with the University of Miami School of Law's Health Rights Clinic in the previous session, staff and students embarked on a second exchange this year.

The January leg of the exchange saw four student advisers travelling to Miami with supervisors Heather Kemmett and Gillian Melville. The students and supervisors had the chance to witness the practical differences in how our two clinics operate, and to witness the difficulties in gaining access to justice in another society and the cultural differences that arise.

The second leg of the exchange took place in May when four student interns from Miami visited Glasgow alongside their Clinical Director, Professor JoNel Newman and Associate Director and Clinical Instructor, Melissa Swain. These students assisted with an Initial Advice Clinic, observed initial interviews with new clients and sat in on an executive committee meeting, seeing first-hand how decisions are made in a student-run clinic.

The exchange culminated with the presentation of projects on which a student from each Clinic was paired to research a topic relevant to the way our clinics operate and deal with clients. These projects have been the inspiration behind new training and have allowed us to exchange ideas on best practice.

SCOTTISH UNIVERSITIES LAW CLINIC NETWORK

The Law Clinic remains part of the Scottish University Law Clinic Network (SULCN), which was formally launched in June 2012. This network provides a forum for the exchange of ideas between law clinics on subjects such as ethics, public legal education and clinic legal education.

In June 2016, Law Clinic staff and student attended the fifth annual event at the Glasgow Caledonian University, which consisted of a half day of workshops, seminar, debates and discussions. Groups attended sessions on Street Law, Law Clinic models and the future of the network.

Malcolm Combe, a lecturer at the University of Aberdeen and a former student advisor has agreed to become chair of the network. We look forward to working closely with Malcolm to build on the networks already considerable success.



THE CLINICAL LLB

Available since 2011, this unique degree path allows our student advisors to integrate their Clinic activities with their academic learning.

Clinical LLB students follow the standard LLB curriculum. However, they also take four compulsory Clinical classes: two of which incorporate skills and ethics teaching into existing classes, one of which involves reflection on the ethics and justice of law and legal practice and a final class which provides students with credit for performance in their Clinic cases and the keeping of a reflective diary on their clinical experiences.

In addition, Clinical Students replace part of the assessment in two of the standard LLB classes with reflection on a case relevant to the subject areas.

Having a voluntary Clinic is very important to us, and forms a key part of our ethos.

Thus, in order to prevent the voluntary nature of the Clinic being substantially diluted, we limit the number of Clinical LLB students to no more than the equivalent number of volunteers.

Moreover, no priority is given to Clinical LLB students in terms of case allocation or in any other area. The only differences between Clinical LLB students and volunteer students is that the former are assessed in their ability to handle cases and in their ability to reflect on these cases and the ethics and justice of practice and that certain training sessions are compulsory for the former.

As Clinic membership now acts as a gateway to entry onto the Clinical LLB, all applicants have to be interviewed by academic staff. In 2015/2016 we recruited 16 new students to the Clinical LLB.

Clinical LLB students are afforded a unique opportunity to build their skills and ethical awareness.

However, these benefits are not restricted to Clinical LLB students. The additional classes that are now offered on ethics, negotiation, mediation and advocacy for the Clinical LLB are open to all advisors.

Furthermore, where we offer sessions teaching other skills such as Employment Tribunal procedure which are compulsory for Clinical LLB students, all volunteer students are also made aware and are welcome to attend.

The introduction of the Clinical LLB has resulted in an 'upskilling' of all student advisors, rather than simply those students undertaking the qualification.



AWARDS AND HIGHLIGHTS

ATTORNEY GENERAL & LAWWORKS STUDENT PRO BONO AWARDS

Once again, the Clinic was recognised at the prestigious LawWorks and Attorney General Awards, with one student advisor, Fergus Lawrie, being awarded the prestigious ‘Best Contribution by an Individual Student’ award.

This was the fourth time in ten years that this award had gone to one of our students. Over the same period we have twice won the Best Contribution by a Law School award and the Best Contribution by a Team of Students award once, making us the most successful of all law clinics at these awards.

SCOTT AND CO SCOTTISH LEGAL AWARDS

Having been highly commended in the pro bono category last year, the Clinic was awarded the Pro Bono award at the 2016 awards.

ANNUAL GENERAL MEETING AWARDS

While external recognition of our work is doubtlessly important, some of the most important awards are those that we award to the students that allow the clinic to operate so effectively.

Best Newcomer: Scott O’Connor

Best Project Work: Daryl Gault

Best Case: Jennifer Keane and Sheeba Kiran; Alex

Brock, George McLaughlin and Delanie Clarke

Best Court/Tribunal Advocate: Jennifer Rowlinson

Best Advisor: Lyndsay Monaghan

Amanda Benstock Award for Compassion: Kate Connelly

Effie Shaw Award for Dedication: Roisin Donnelly

Best Overall Contribution: Fergus Lawrie

HERALD SOCIETY WORKER OF THE YEAR 2016

Kate Laverty, our long-standing supervisor, was commended at the Herald Society Awards in the Worker of the Year awards 2016.

This was a remarkably well-deserved award, and recognised the dedication and compassion with which Kate approaches her work — both in advising clients and in nurturing our student advisors.

FINANCES: FUNDING AND EXPENDITURE

OVERVIEW

We continue to be funded by a variety of sources.

We are most grateful to continue to receive donations from our regular supporters the Alumni Fund, who awarded us £2575.

We also owe a debt of gratitude to DLA Piper, who made a donation of £3000 and to Sir Tom Hunter for his donation of £22,000.

We continue to benefit from some major improvements to Clinic funding. The Scottish Women's Rights Centre brings with it funding to support the venture, allowing us to employ a student over the summer to ensure continuity of service and to cover our additional training costs.

A donation from David Stirling has allowed us to develop and launch the Small Business Law Unit.

Additionally, the Refugee Survival Trust has funded our Immigration Unit, including the employment of an Immigration Supervisor and of students to help maintain the Clinic's capacity over summer.

In October 2014, a legacy left to the University by Robert Fenan Smith was made over to the Clinic to fund the expansion of Clinic membership in terms of a graduated development plan. This session saw us reach the penultimate stage of development.

On paper, the Clinic continues to run at a deficit, but this is a consequence of accounting changes in the Humanities and Social Science Faculty which no longer allow the Law School to pay staff salaries directly. If our permanent salaries are excluded from our expenditure, our income exceeds expenditure by £17403.44. Apart from salaries for staff and summer students, our main item of expenditure was insurance.

FINANCIAL DETAILS: 1 AUGUST 2015 - 31 JULY 2016

Deficit carried forward from 2014-2015		-£264 747,33
Total Income		£92 268,04
Total Expenditure		-£145 280,99
	Balance	-£317 760,28
Income		
Donations:		
General Donations		£3 817,58
Legacy Fund (1/7th of £174,959.77)		£24 994,25
Refugee Survival Trust		£25 852,00
DLA		£3 000,00
SWRC		£5 855,87
David Stirling		£21 699,23
Other:		
Tax (Gift Aid)		£494,55
Alumni Fund Award		£2 575
Training Provided		£3 979,56
	Subtotal (Income)	£92 268,04
Expenditure		
Staff:		
Permanent Staff		£70 416,39
Temporary Staff		£43 531,42
Seasonal Staff		£20 619,25
	Subtotal (Staff Expenditure)	-£134 567,06
Other:		
Travel and Accommodation		£2 329,90
Stationery/Website		£994,75
Prizes/Gifts		£306,98
Training		£2 318,56
Insurance (AdviceUK)		£2 380,00
Photocopier costs and printing		£675,17
Mail costs		£399,76
Events		£571,48
Petty cash		£93,23
Advice UK Membership		£240
Law Society of Scotland Membership		£95
Immigration Law Practitioner Association Membership		£150
Books		£134,10
Asylum Aid		£25,00
	Subtotal (Other Expenditure)	-£10 713,93
	Total	-£53 012,95



FUTURE DEVELOPMENTS

SOCIAL SECURITY BENEFITS

We have developed a new Social Security Benefits Project, which will provide a drop-in service for those who do not normally use our services.

Throughout the reporting period, we have been working with the Lodging House Mission in Glasgow to launch a new drop-in service for their service users. These sessions will be staffed by one of the Clinic's supervising solicitors as well as at least one student advisor.

Given the reported problems caused by benefits sanctions and other restrictions on the award of social welfare benefits, we felt that this was an area the Clinic should seek actively to address.

The Lodging House Mission is a Glasgow based charity dedicated to providing care and support to homeless, vulnerable and socially excluded people. It has over 100 years experience in helping disadvantaged people get their lives back on the right track.

The project has been partially funded by the University's Alumni Fund. The Alumni Fund donations are provided by graduates and friends of the University and the Alumni fund has been in operation for over 20 years, raising over £2million in the last 10 years.

THANKS

As a voluntary organisation, we owe a huge debt of gratitude to a wide variety of people who have given their help and support to us.

We would like to thank the Alumni Association, David Stirling, DLA Piper and Irwin Mitchell for their continued financial support.

We are also indeed to those who take time out of their busy schedules to assist with our training. We would like to thank Professor David McQuoid-Mason, Professor Charles Hennessy, David Hoey, Walker Love Sheriff Officers, Charlie Irvine, Bridget McCann, Kenneth Campbell QC and John Hamilton QC, as well as the Legal Services Agency who make available their own training for Law Clinic members at reduced rates.

We draw on a wide variety of law firms and individual lawyers for advice and assistance on cases and research projects. DLA Piper provided us with useful backup advice, solicitors for our IACs, and have been a driving force behind the pilot of our Small Business Law Unit.

Backup advice is also offered by McGrade's, Charles Hennessy, David Martyn, Innes Clark, David Hoey, Stephen Farrell and the Equalities and Human Rights Commission. We are also very grateful to the many solicitors who volunteer at our Initial Advice Clinics.

The Faculty of Advocates Free Legal Services Unit continue to play a vital role in taking on advocacy where our advisors are unable to continue.

We would also like to extend our thanks to Alasdair Stewart for the provision of, and continuing assistance with, our Case Management System.

We would like finally to thank the Supervisory Committee for giving up their time and the benefit of their experience, the Dean, Professor Douglas Brodie, and Professor Alan Paterson for their strong support and encouragement of the Clinic.

Particular gratitude is owed to Professor Bryan Clark, the departing head of the Law School, for his unrivalled level of support over the course of his tenure.

We are grateful to the other support agencies in Glasgow, who offer invaluable support for both our cases and projects.

Thanks are finally owed to the many Law School academics and support staff who have provided advice or administrative help to the Law Clinic.

APPENDICES

APPENDIX 1: STAFF DETAILS

For session 2015-2016, in addition to the Director, we had seven staff members:

Supervisor	Kate Laverty	
Supervisor	Heather Kemmett	
Supervisor	Gillian Melville	
Supervisor	Barbara Coll	
Administrator	Diane Inglis	

APPENDIX 2: COMMITTEE MEMBERSHIP

The Supervisory Committee

Professor Alan Paterson (Chair)	Law School
Professor Bryan Clark	Law School
Professor Donald Nicolson	Law Clinic Director
Sheriff Ian Miller	Glasgow Sheriff Court
Richard Farquhar	Solicitor
Dr Rose Mary Harley	University Graduate Association
Gwynneth James	Glasgow CAB
Frances McMenamin QC	Advocate
Richard Young	In-Court Advice Service
Jean McFadden	Glasgow City Councillor
Dame Eilish Angiolini QC	Visiting Professor
Alasdair Stewart	Age UK

The Executive Committee

The Executive Committee is responsible for the day to day running of the Law Clinic. It comprises the Clinic Director, Supervisors, Student Directors and Deputy Student Director, the firm coordinators, project managers along with students appointed to take responsibility for different areas and aspects of Clinic management and members elected at the AGM in October each year.

Until May 2016		
Student Director	Clara Smeaton	Lyndsay Monaghan
Firm Coordinator	Hannah Grace	Firm A
Firm Coordinator	Nicole Lochhead	Firm B
Firm Coordinator	Stacey Martin	Firm C
Firm Coordinator	Fergus Lawrie	Firm D
Firm Coordinator	George McLaughlin	Firm E
Firm Coordinator	Roisin Donnelly	Firm F
Training Officer	Naomi Duffy-Welsh	
Communications Officer	Robbie McElroy	
Fundraising Officer	Delanie Clarke	
IT Officer	Alex Brock	
IAC Project Manager	Lorelle Doyle	
Public Legal Education Coordinator	John Stringer	
Schools Project Manager	Jennifer Rowlinson	
Prisons Project Manager	Rebecca Menzies	
Housing Project Manager	Courtney McQuiston	
Online Project Manager	Laura Russell	
Criminal Convictions Unit Manager	Daryl Gault	
Elected Member	William Jordan Bird	Ben Brown
	Katrina Durie	Jenna McKinley
	Steven McLaughlin	Lauren Miller
	Scott O'Connor	Colleen Rodger

From June 2016

Student Directors	Jacob Hay	Fergus Lawrie
Deputy Student Director	Roisin Donnelly	
Firm Coordinator	Hannah Grace	Firm A
Firm Coordinator	Miranda Hughes	Firm B
Firm Coordinator	Stacey Martin	Firm C
Firm Coordinator	Scott O'Connor	Firm D
Firm Coordinator	Monika Koczwarra	Firm E
Firm Coordinator	Jennifer Rowlinson	Firm F
Firm Coordinator	Ewan Wilson	Firm G
Firm Coordinator	Kirstie Smith	Firm H
Training Officer	John Stringer	
Communications Officer	Nathan McHardy	
Fundraising Officer	Andrew Harding	
Online Project Manager	Ben Brown	
IAC Coordinators	Lorelle Doyle	Zain Akhtar
Criminal Convictions Unit	Scott Jenkins	
Small Business Law Unit	Megan McCulloch	
Housing Project	Mhari Gallagher	
Schools Project	Alex Brock	
Prisons Project	Rebecca Menzies	
Elected Member	TBC	TBC
	TBC	TBC
	TBC	TBC
	TBC	TBC